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Harris County Clerk's Drive-Thru Voting Pilot Is Highly Successful
Voters Would Overwhelmingly Use the Service Again and Recommend It to Others

(Houston, TX) — On Friday, July 10, the last day of Early Voting during the July Primary Runoff Elections, the Harris County Clerk's Office piloted Drive-Thru Voting as an additional option for voters to cast their ballot safely in the midst of the COVID-19 pandemic. This was the first time in Texas history that an elections office held Drive-Thru Voting, where many voters at a time could cast their ballot without leaving the comfort and safety of their car.

"My number one priority is to keep voters and poll workers safe," said **Harris County Clerk Chris Hollins**. "The feedback we received from the Drive-Thru Voting pilot proves that voters felt safe exercising their right to vote and that it was an easy and efficient alternative to going inside a voting center. We are exploring options to expand this program for the November General Election at select locations as another method of voting during COVID-19."

Voters raved about the experience. Of the 200 voters who voted at the Drive-Thru Voting site, 141 completed an optional survey reviewing the new service. Some wrote that Drive-Thru Voting was "easy to use" and others cited how the service "made voters feel safe." One respondent even wrote that it was their "best voting experience EVER!"

Voters would overwhelmingly use the service again and recommend it to others. When asked on a scale of 0 through 10, with 10 being extremely likely, whether they would consider using the same service if it is provided again in the future, voters on average gave a score of 9.70. On the same scale, when asked whether they would recommend Drive-Thru Voting to another voter, voters on average gave a score of 9.66.

Fear of exposure to COVID-19 was the top reason for using Drive-Thru Voting. When asked why voters chose to vote using the Drive-Thru Voting service as opposed to the traditional walk-in voting method, 82 (58%) cited worries about health and safety in the midst of the pandemic. Other frequently mentioned reasons included the convenience of the service and pure curiosity about the experience of Drive-Thru Voting.

Drive-Thru Voting was piloted from 7:00 AM to 10:00 PM on Friday, July 10th, 2020, at Houston Community College – West Loop.

Raw anonymous survey results can be found [HERE](#). The survey was available in English, Spanish, Chinese and Vietnamese. Out of 200 voters, 141 completed the survey.

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